

## Adopt an Object Terms and Conditions

1. Please note that it takes at least 48 hours to process an adoption, please allow up to two weeks for physical adoption packs to be sent out by post.
2. All objects adopted remain the property of Colchester Castle which reserves the right to loan them to other establishments or remove them from display for cleaning or conservation purposes without notification.
3. Adopted objects may not be on display at the time of adoption.
4. All personalised adoptions are non-refundable unless there are exceptional circumstances which would be at Colchester Museums' absolute discretion. Refunds can only be made to the purchaser.
5. No monetary value is attached to any of the benefits associated with object adoption, and they are not for resale or transfer.
6. Adoptions are not exclusively available for any object unless explicitly listed as an Exclusive level adoption.
7. Adoptions are valid for a period of one year from the chosen start date unless set to renew annually.
8. All adoptions are subject to change if circumstances dictate.
9. The data you supply will only be used for the purposes intended and not passed to any third parties.
10. Terms and conditions are subject to change without notification.